



BIG HEART ADVENTURES FEEDBACK FORM

1. Your Details

Your Name: _____

Your Address: _____

Home: _____ Mobile : _____ Work : _____

Email: _____

Your preferred method of contact: Mail Email Telephone – Home Mobile Work

2. Details of your Complaint

Products or Services Phone Contact Website

Misleading Conduct Documentation Deposit / Pre-Payment / Cancellation

Visa / Passport Refunds Ticket / Itinerary / Transfers

Pricing Other please specify _____

Summary of Complaint (Please attach additional pages if required)

3. Other Details

Name of the person you have been dealing with about your travel service (if known) _____

Have you spoken to any of our staff about your complaint No Yes

If yes please provide details _____

4. Remedy requested No, I do not require return contact, this is for feedback purposes only

Yes _____

5. Signature and Date

Signature _____ Date _____

List of enclosed documents (if any) _____

